# **USPS Mail SOP**



Ver. 1 NYCNF/JB



NYCNF/JB

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### **Ground Rules**

- The better our on-time performance the more mail we receive.
- A possession scan must be made for all USPS mail received.
- Each barcode must have an uplift (load) event.
- A delivery scan must be performed before Handover Time.
- Missing events must be manually entered.
- Mail may have advanced dates, but not past dated. Do no accept old mail.
- All exceptions must be reported to NYCNF/JB for follow-up with the USPS.

KPI – 95% on-time

### **Payment Scheme USPS**

USPS		SCG				USPS		EFT payment made from USPS to SCG 3rd Friday of following month for the previous
Monday Apr1	Tuesday Apr2 (a.m.)	Tuesday Apr2 (p.m.)	Wednesday Apr3	Wednesday Apr 4	Wednesday Apr 4		Friday Apr13	month
	Consignment completion date (Lock out).	Mail received from USPS	Transfers or Local Deliveries Performed	Handover Time Scandinavia	Required Delivery Time (RDT) some Eastern EU cities	Pay Calculation Date (RDT + 9 Days)	Pay Calculation Date (RDT + 9 Days)	
Cardits are sent and cancelled no mail has been physically delivered	USPS labels and issues CARDIT to SCG	Possession/Uplift/Transfer scans performed	Delivery or Transfer scan performed		Delivery Scan performed	-		
Multiple CARDITs sent		Resdits sent to USPS	Carrier sends INVOIC			Pay Adjustments made from subsequent INVOICs		



2/3/2021

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### Mail JFK

### Prior to 1200

Possession scanned Sorted and loaded into triwalls

### 1200 Triwalls loaded onto EWR mail truck

### 1330

JFK Mail truck arrives in EWR triwalls unloaded

Load scan performed, mail loaded in containers

2/3/2021

### Post 1700 Flights depart EWR

# SAS Cargo



# SAS Cargo

# Mail ORD (944)

#### Prior to 1700

**ISC Mail truck arrives** Possession scan performed, mail loaded in containers Containers dragged and dropped into flight in Core

USPS Intl

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On Hand

Carts & Containers

DN Total: 283 / 1,777.6 / 7 / 0

E CART EWR 32/199.3 EWR 7/47.2

BULK0124 EWR 24/157.9 EWR 146/895.4 BULK0131
 BULK0127
 EWR 71/462.6
 EWR 1/2

EWR 2/12.9

#### **Post 2200**

944 departs ORD

2/3/2021

02/03/2021



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1/2.3

02/03/2021

Flights

Departing

Flight No:

Total: 0 / 0.0 / 0 / 0

BULK0127 × EWR 1/2.3

X

JFK

# Mail SFO (936)

#### Prior to 1200

**ISC Mail truck arrives** Possession scan performed, mail loaded in containers Containers dragged and dropped into flight in Core

USPS Intl

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On Hand

Carts & Containers

DN Total: 283 / 1,777.6 / 7 / 0

E CART EWR 32/199.3 EWR 7/47.2

BULK0124 EWR 24/157.9 EWR 146/895.4 BULK0131
 BULK0127
 EWR 71/462.6
 EWR 1/2

EWR 2/12.9

#### **Post 2200**

936 departs ORD

2/3/2021

02/03/2021



02/03/2021

1/2.3

7

Flights

Departing

Flight No:

Total: 0 / 0.0 / 0 / 0

BULK0127 × EWR 1/2.3

X

JFK

### Mail ARN

- All inbound mail is delivered by SAS Ground Handling (SGH) to the handling area at Spirit.
- Spirit scans all mail unload.
- All import mail is delivered right after scan to Swedish Post (PSE) in carts
- All transit mail is scanned out and loaded in carts or containers and send out to first available flights.
- MRD
- Import mail is scanned when delivered to PSE by SGH with the MRD device so we have the actual time of delivery.

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 We are struggling to do this at every incoming flight. The device is newly up started in ARN, so a lot of staff needs to be informed



### Mail CPH

- All inbound mail is delivered by SAS Ground Handling (SGH) to the mail handling area in hangar 1
- Spirit scans all mail unload.
- All import mail is delivered right after scan to Danish Post (INC) in carts
- All transit mail is scanned out and loaded in carts or containers and send out to first available flights.
- MRD
- Import mail is scanned when delivered by SGH with the MRD device so we have the actual time of delivery.

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### Mail OSL

- All inbound mail is delivered by SAS Ground Handling (SGH) to the handling area at Spirit. Norway Post (PNO) is taking hand of it from that point and all import mail is being considered delivered to Norway Post at that moment.
- No SAS scan is being done.
- Eventual transit mail is sending out on flights at some point. This we do not have a procedure on and it is not scanned by SAS in our system. Transit mail via Oslo is not optimal.

### MRD

 Import mail is scanned when delivered by SGH with the MRD device so we have the actual time of delivery.

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### Process for DLK/DGM

Booking CSC

•Ensure that DGM and DLK allocations are fulfilled

- Space permissible, book
   the entire shipment
- •If over the allocation, split the booking/inform the customer of the action

 If necessary offer space on alternative flight e.g.
 XDXXXX/SK904 iso SK946 or suggest customer makes their own trucking arrangements to the alternate city Handling

•Ensure that DGM and DLK allocations are fulfilled

 Notify CPHFB (prior to departure) of all deviations from the booking
 Send ULD preadvice to CPH and STO mail
 OK to comingle mail products Ensure that DGM and DLK allocations are fulfilled
Action inventories book part shipments
discuss with US handling order of priority
Plan trucks if necessary

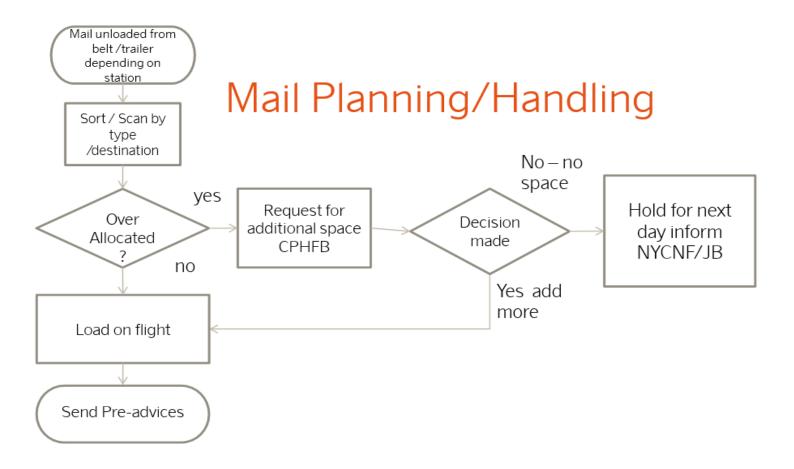
**SAS** Cargo

Follow-up

CPHFB

Important to keep NYCNF/JB informed of backlogs/discrepancy/2021

### Mail Handling and Planning



2/3/2021

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**SAS** Cargo