SAS Priority Cargo

Product description

Time optimized

For shipments requiring instant capacity, premium handling and speed.

Product features

Dedicated network

SAS Priority Cargo is offered on all SAS flights and trucks. SAS is continuously working to expand this network to meet your business needs.

Prioritized access to capacity

With SAS Priority Cargo you get prioritized access to capacity, even when demand is high. Furthermore, SAS Priority Cargo is a must fly product and SAS Cargo will go the extra mile to ensure that your shipment is loaded as planned and arrives at the destination as agreed.

Shortest possible handling times

SAS Priority Cargo export- import and transfer handling times are the shortest possible. This provides the flexibility of late acceptance, early recovery and quick transfer.

Typically, handling times are 120 min for short and medium haul flights, and 180 min for long haul flights.

The actual LAT and TOA will appear when booking your specific shipment online. For specific information regarding handling agents, please visit sascargo.com to look up Station and Contact Information.

Quick tail-to-tail transfer

At our Scandinavian hubs (CPH/STO/OSL), dedicated quick transfer teams ensure that your SAS Priority Cargo shipment is handled individually, when connection times are short.

Money Back Guarantee

Receive a 100% refund if your SAS Priority Cargo shipments are not flown as booked*.

Limitations

To ensure a prioritized and reliable performance for all SAS Priority Cargo shipments, certain limitations apply.

Special handling

Dangerous goods are not accepted, except for dry ice (UN1845) and biological specimens (UN3373). Further, Livestock is not accepted.

When booking your shipment on SAS Cargo's Booking Portal or via the 24/7 Customer Support Center, the maximum dimensions and weights are checked. See Aircraft and ULD specifications on sascargo.com.

Booking

Booking can be made swiftly and easily on the new SAS Cargo Booking Portal- Go to Booking. By using the Booking Portal, you get an instant overview of products, prices and availability up to 30 days ahead, along with instant confirmation and many other features, saving you up to 90% of normal booking time. The 24/7 Customer Support Center is also available to assist you with your needs.

Acceptance and ready for carriage check

Actual weight, dimensions and contents are checked against booking and Air waybill at acceptance. In case of discrepancies the forwarding agent will be contacted for re-booking and/or re-rating.

*All requests for money back shall be claimed via the booking portal/claim system.

Customers are entitled to claim money back for SAS Cargo Priority shipments when:

- Shipments are not flown on booked SK intercontinental flight.
- Shipments are flown on delayed SK intercontinental flight and not flown on first connecting SK flight.
- Shipments flown on Intrascandinavian and European flights are delayed more than 3 hours measured on TOA.

All shipments must be booked and confirmed according to LAT times.

Refund is made after settlement in CASS.

Exceptions: Discrepancies outside tolerance between booked and tendered, tech, strikes, wars and other force majeure.

Visit sascargo.com to view or download SAS Cargo General Terms for Carriage of Cargo.