

Product features

SAS
Priority
Cargo

SAS
General
Cargo

SAS
Pharma
Cargo

SAS
Budget
Cargo

	SAS Priority Cargo	SAS General Cargo	SAS Pharma Cargo	SAS Budget Cargo
Product code	PAA	GEN	PAA/GEN/SBA/HBA	BUD
Network	All SAS flights + scheduled trucks*	All SAS flights + trucks + other airlines	SAS flights and trucks on CEIV certified lanes.	Selected SAS flights + trucks
Special handling	Selected types	Most types	PIL + COL, CRT, ERT, FRO, ACT	HER, HEA
Min. weight per shipment	None - Minimum rate applies	None - Minimum rate applies	None – Minimum rate applies	500 kg
Max. weight per piece	Slimbody flights- depending on aircraft. Widebody flights - aircraft limitations	Slimbody flights- depending on aircraft. Widebody flights - aircraft limitations	Slimbody flights- depending on aircraft. Widebody flights - aircraft limitations	Slimbody flights- depending on aircraft. Widebody flights - aircraft limitations
Tolerances	10%, Max 50 kg	10%, Max 50 kg**	10%, Max 50 kg**	None**
Global export handling time*	120-180 min	180-300 min	180-300 min (depending on product code)	180-480 min
Global import handling time*	120-180 min	180-300 min	180-300 min	180-480 min
Global transfer handling time*	120-180 min	180-300 min	180-300 min	180-480 min
Booking channel	Online + 24/7 Customer Support Center	Online + 24/7 Customer Support Center	Online + 24/7 Customer Support Center	Online

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Tracking, web and mobile	Yes	Yes	Yes, incl. GPS and temperature alarm	Yes
Ready for carriage check**	Weight and dimension check at acceptance. Customer will be contacted if needed	Weight and dimension check at acceptance. Re-book/re-price if required	CEIV check list. Designated temperature controlled facilities. Weight and dimension check at acceptance	Weight and dimension check at acceptance. Re-book/re-price if required
Special Commodities	Furs, Wearing apparel, Electronic products, Chemicals & Pharmaceuticals	Fish, Fruit & Vegetables, Livestock, Furs, Wearing apparel, Electronic products, Chemicals & Pharmaceuticals	Pharmaceuticals	None
Temperature control during transport	No	No	Yes****	No
Direct delivery	On request for larger shipments	On request for larger shipments	Need approved SOP	No
Money Back Guaranty	Yes***	No	Yes***	No

* Restrictions may apply

** Over tendering may result in a new booking and price to be confirmed by customer

*** Customers are entitled to claim money back for PAA shipments when: shipment not are flown on booked first flight and for all Intrascandinavian and European not delayed more than 3 hours (exceptions discrepancies outside tolerance between booked and tendered, tech, strikes, war, other force majeure)

**** Temperature control on all Intercont flights (to/from US and Asia Pacific) for all shipments above 500 kgs (actual weight) and on designated trucks between OSL, CPH and STO for all shipments above 3.000 kg (actual weight).