

SAS Pharma Cargo		Fact sheet	
Productcode	PAA (SAS Priority Cargo) GEN (SAS General Cargo)/SBA (Soft Block Allotment)/HBA (Hard Block Allotment)		
Special handlingcode	PIL+ ACT/CRT/ERT/COL/FRO		
Booking remarks	Special handling code temperature definition: ERT 2-25 c / CRT 15-25 c / COL 2-8 c / FRO < -10 c		
Rate	PAA/GEN/SBA/HBA Standard rate + PIL othercharges, or according to PIL Special Rate Agreement.		
Network	See <a href="http://www.sascargo.com/pharma">www.sascargo.com/pharma</a>		
IATA time and temperature labels	Yes		
Check list	Yes		
Money back	Yes, if not flown as booked - details <a href="http://www.sascargo.com/detailsbyhandling">www.sascargo.com/detailsbyhandling</a> Must be claimed online via portal		
Prioritized handling	Yes		
Prioritized loading	Yes		
Minimized Tarmac	Yes		
Temperatur control on flight	* Yes, available on A330 and A340 (intercont flights). Minimum 500 kgs (AW). * On narrow body flights active cooling unit must be used if temperature control are needed.		
Temperatur control on trucks	Yes, must be ordered and confirmed at time of booking, minimum 3.000 kgs (AW).		
Handling times	Will be displayed during booking, as LAT and TOA.		
Trained staff	Yes		
Track & Trace	Yes		
Booking channel	Phone, Web, e-mail		
Active cooling unit	Possible to add to all shipments, but a must for FRO. Rentals available via SAS Cargo customer support center.		
IATA Definition	Pharma product based on IATA TCR chapter 17 and EU GDP		
OtherCharges	Other charges as add on for ad hoc bookings. Handling fee will also be applied and collected via carrier and/or ground handling agent.		
Routings	Only from approved stations on SAS Cargo Masterlist. No domestic and no "Offline" without a SOP		
Transfer	Only transfer to/from CPH, OSL and ARN		

Remember to add minutes for acceptance control, before shipment is ready for carriage.

Added services for ACT

Batteri check and change, Dry Ice check - incl re-ice if needed